

BankLine is an automated touch-tone or speech recognition telephone banking system available in English or Spanish. Through this service, you can conveniently access your checking, savings, loan, CD and IRA accounts - 24 hours a day, 7 days a week, 365 days a year.

BankLine access includes the following functions:

- Check your account balance
- Transfer funds between checking and savings accounts
- Verify recent deposits and withdrawals
- Verify recently posted checks
- Issue a stop payment on a check
- Search for specific transactions by check number, amount or date
- Make loan payments
- Change your ATM or Debit Card PIN
- Report a lost or stolen ATM or Debit Card
- Review Banking Center Locations and Hours

Before using BankLine, be sure to have your account numbers and Social Security Number available. You will be guided through the system prompts and offered a menu of choices to access the information you need.

When calling BankLine for the first time, your Personal Identification Number (PIN) will be set to a default PIN which is the last four digits of your Social Security Number. You will then be prompted to change your PIN to a four-digit number known only to you.

For questions contact your Banking Center Specialist or Customer Service at (800) 298-1775 during regular banking hours.

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